

## 2012 QuEST Forum Executive Board

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### Executive Contributor

**Satyendra Kumar**

*Senior Vice President & Group Head - Quality, Technology Tools & Software*

*Reuse Function*

*Infosys*

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Satyendra Kumar joined Infosys in September 2000 and is a member of the Management Council. He is accountable for productivity enhancement, creating an improvement culture and customer satisfaction measurements across the company. Prior to joining Infosys, Kumar was Head of Quality at IMR Global from 1998 to 2000. He also worked as Deputy Chief Executive for Tata Quality Management Services from 1996 to 1998. Kumar has a post graduate degree in Electronics from Delhi University and has been a member of various national committees on standardization of Service Quality, Software Systems and Higher education assessment. He was also a QuEST Forum Board member and Executive Contributor from 2006 to 2010.

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